

User Guide for PRS login with Google Authenticator 2FA

Version 1.0

Revision History

Version	Summary of Change	Release Date
1.0	First Release	2 nd September 2020

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1 OVERVIEW

1. The target audience of this document is [Non-SingPass Eligible \(PRS\) User](#).
2. If you are SingPass Eligible User, you are required to login to PRS using your SingPass. Please click [here](#) to check whether you are eligible for SingPass.
3. 2-Step Verification (2FA) is required to login to Professional Registration System (PRS) using Professional Registration Number (PRN).

1.1 Definitions, Acronyms, and Abbreviations

Terms	Description
2FA	2 Factor Authentication
AHPC	Allied Health Professional Council
FIN	Foreign Identification Number
GA	Google Authenticator
HPE	Health Professional Entity
NRIC	National Registration Identification Card
OOB	Optometrists & Opticians Board
PRS	Professional Registry System
SDC	Singapore Dental Council
SMC	Singapore Medical Council
SNB	Singapore Nursing Board
SPC	Singapore Pharmacy Council
TCM	Traditional Chinese Medicine Practitioners Board
TOTP	Time-based One Time Password

2 2-STEP VERIFICATION FOR NON-SINGPASS ELIGIBLE (PRS) USER

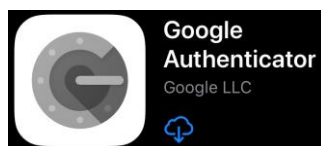
2.1 Google Authenticator Application

The application for Google Authenticator (GA) is auto-created by the system during pre-registration and is auto-approved except for SNB and OOB Professional boards which need to review the application and approve manually.

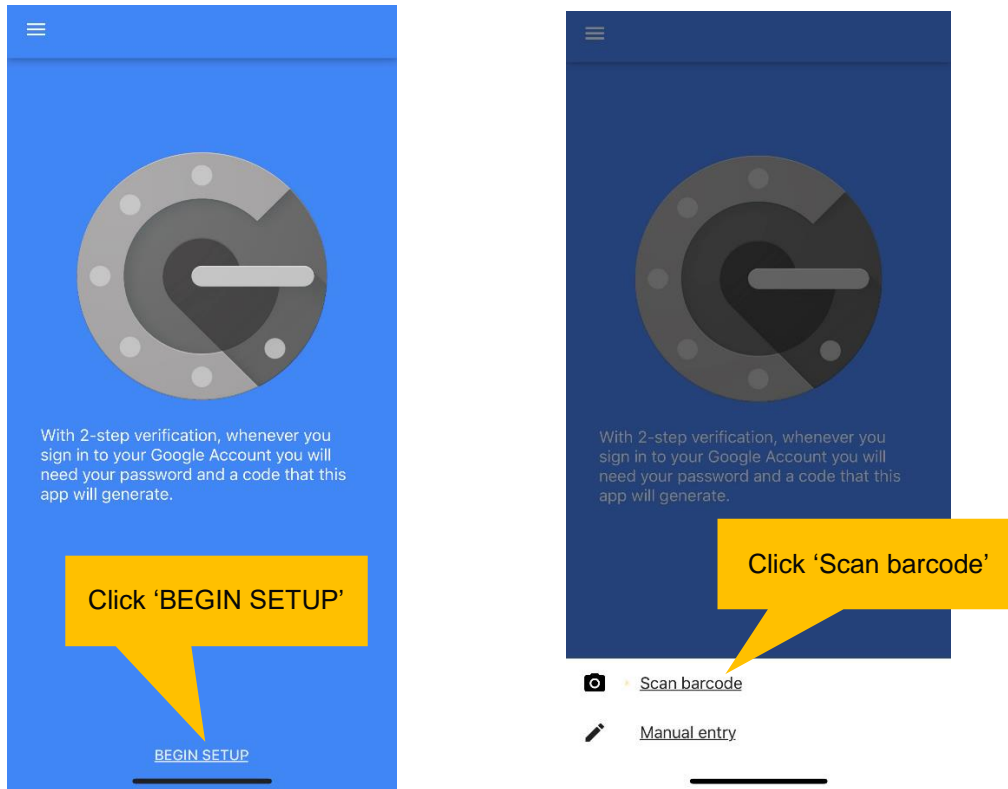
2.2 Google Authenticator Setup

Step 1: Install the Google Authenticator app into your mobile.

** Google Authenticator can be downloaded from 'App Store' for Apple devices or 'Google Play Store' for Android devices.*



Step 2: Launch the Google Authenticator app then click 'BEGIN SETUP' link
Step 3: Click 'Scan barcode' link



Step 4: Scan the QR code found in GA Registration Form.
Step 5: Key-in the generated 6-digit TOTP to link the device. Then click 'Submit' button to proceed.

Google Authenticator Registration Form

To Link Google Authenticator

Full Name as shown in NRIC/FIN/Passport	<input type="text"/>
Identification Type	Passport
Identification No	<input type="text"/>
Country of issue	Singapore
Email Address	<input type="text"/>

1. Please open Google Authenticator App on your phone
2. Please scan QR code to link Google Auth App with this website
3. Please enter the 2FA pin
4. Please click the submit button

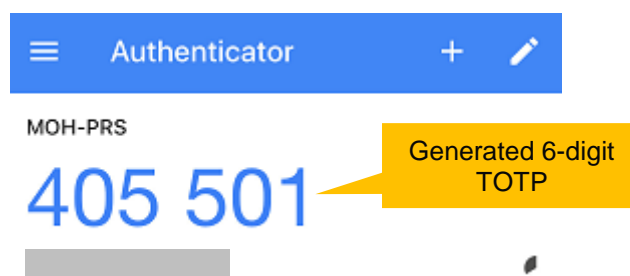


2FA Pin:

[Click here for instruction / help](#)
[Click here to skip setup for now](#)

Scan QR code using GA scanner

Enter TOTP



Once the Google Authenticator device has been successfully linked to PRS, an Acknowledgement message will be displayed as shown below.

Acknowledgement for Linking Google Authenticator with PRS

You have successfully linked your Google Authenticator with PRS

[Click here to return to the homepage](#)

2.3 Google Authenticator Application Auto Approval

- GA Application Auto Approval is applicable for [SMC](#), [SPC](#), [SDC](#), [TCMPB](#), [AHPC](#).

Step 1: Go to PRS Pre-application site and complete the pre-application process
If you wish to set-up Google Authenticator at Pre-application stage, please refer to [‘2.2 Google Authenticator Setup’](#)

Step 2: Login to PRS internet site and select login as professional or applicant with Temporary Registration Number (X-number)

Step 3: Click “here” to log in with your PRS account.

This site is best viewed using IE 8 and above.



For users unable to login using SingPass, please click [here](#)

Click 'here'

Step 4: Login with your PRS account. Then click 'Login' button to proceed.

With effect from [REDACTED], we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

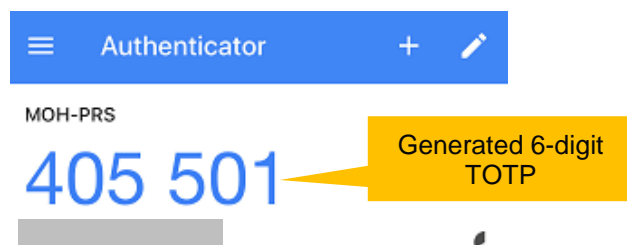
For SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA.

For Non SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA for GA.

User ID ?
Password
 [Reset Password](#)
[Go back to Main page](#)

Step 5: After successful login using PRS account, you will be prompted to key-in the 6-digit TOTP generated by Google Authenticator mobile application. Once you have keyed in the 6-digit TOTP, click 'Submit' button to proceed.

Launch the Google Authenticator app to generate the 6-digit TOTP



GA 2FA Verification page

Please Enter One Time Pin
PIN [Enter TOTP](#)

[Click here to send verification email to re-link Google Authenticator](#)

2.4 Google Authenticator Application Manual Approval

- GA Application Manual Approval is applicable for [SNB and OOB](#)

Step 1: Go to PRS Pre-application site and complete the pre-application process

Step 2: Login to PRS internet site and select login as

professional or applicant with Temporary Registration Number (X-number)

Step 3: Click "here" to log in with your PRS account.

This site is best viewed using IE 8 and above.



Click 'here'



For users unable to login using SingPass, please click [here](#)

Step 4: Login with your PRS account. Then click 'Login' button to proceed.

With effect from [redacted], we will be adopting Google Authenticator (GA) as the 2-Step Verification (2FA) to protect your login to the Professional Registration System (PRS). We will be ceasing new applications for OneKey tokens. Existing users may continue to use their OneKey token to generate the OTP until 31st March 2021 before the mandatory usage of GA, or opt to setup 2FA for GA at any point in time before 31st March 2021. Please note that once you have opted to switch over to GA, your OneKey token will no longer be valid.

For SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA.

For Non SingPass Eligible User: Click [here](#) for more information on how to setup your 2FA for GA.

User ID ?

Password

[Go back to Main page](#)

Step 5: After successful login using PRS account, expected next page is as follows:

- If Google Authenticator application is **not approved yet**, the below message will be displayed.

Your Google Authenticator application is still being processed.
Note: For enhanced security, 2FA (2-step verification) is required when you log in to PRS. You will need to key in a One-Time Password (OTP) generated by Google Authenticator after logging in using your user id and password issued by PRS.

[Click here to return to the homepage](#)

Click this link to go to PRS Homepage

- b. If Google Authenticator application is **approved**, the below message will be displayed.
To set-up Google Authenticator, press the link '[Click here to setup Google Authenticator 2FA](#)'

For enhanced security, 2FA (2-step verification) is required when you log in to PRS. You will need to key in a One-Time Password (OTP) generated by Google Authenticator after logging in using your user id and password issued by PRS.

[Click here to setup Google Authenticator 2FA](#)

Click this link to
setup GA

[Click here to skip setting up Google Authenticator 2FA](#)